

How to Use Your LegalShield Coverage!

You should receive your processed application in about seven days. However, if you have an emergency before you receive your packet, you can contact the law firm, use your SS#, and tell them you are a new member and have not received your packet yet.

If you live in south Florida, Glantz Law in Plantation is your law firm. Their toll free access number is 1-800-290-7871. You should program this number into your cell phone (if you have one), along with your customer number. This should also be done for each family member that will use the service.

When you receive your packet, page 2 will give you "Getting Started". Please read all of the instructions and coverage. This page will also provide you with a "Customer Service" number. The office is located in Ada, OK and is open Monday - Friday, 7am to 7pm, Central Time. The next page is "101 Reasons to use LegalShield". You have the ability to call an attorney without the worry of the hourly cost.

The following pages are the "Will Questionnaire". This is the main reason that many of you purchase this legal plan. Fill it out and mail it to the law firm in the provided envelope. Yes, you will have to pay the postage. If you have any question, call the law firm. If you provide me with an email address, I will send you an attachment that you can download and print out. This can be used if you make a mistake on the first questionnaire but most importantly, you should use the extra copy for your spouse. The spouse's will is free also if completed and sent in during the first few months of your membership. The questionnaire may travel back and forth between you and the law firm to make sure it's exactly what you want. When completed, the firm will ask you to get it notarized and you should ask them how to file it away for later use.

The next few pages are the legal contracts of your services provided by LegalShield.

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The Last Page

This page will have two credit card size detachments with your membership number and the 800# of your law firm. You and your spouse (significant other) should carry these in your wallet. Even if you are in another state and need legal services, you will need to call Glantz Law and if needed, they will direct you to another firm closer to you. Remember, this service is nationwide, but the law firm will direct your call to the best possible law office. Just below the large cards will be four smaller "Key Chain" cards. These are your 24/7 emergency cards. They will have the same customer number, but a different 800# that will give you access to an attorney quickly, in the case of an emergency. An emergency is if you are pulled over while driving and the officer wishes to "Search Your Car", "Arrest or Detain You" or if child custody is knocking on your door to take your children away from you. This is not to be used when the neighbor's dog is barking and you can't get any sleep. The reason you are given four of these cards is that you should give one to each of your teenage drivers. If you need more of these cards, please call customer service.

Most Important of All!

Every Time you call the law firm, make it in a form of a question. You are entitled to unlimited subject matters when calling your attorney. If you do not state your problem in a form of a question, you may be putting yourself into the 25% discount portion of your legal plan. Besides, you need to know all of your legal rights before you take any actions. Let's say you want to get a divorce. If you call the firm and say I want to get a divorce, the money clock will be ticking when the attorney calls you back. Instead, say "I need to know what it takes to get a divorce'?".

You're asking a question that will give you multiple answers and avenues to your problem. Always, always call in with a question.

Last of all, below is my contact information. Write it down and save it. I need to know of any situations you have, good or indifferent. If you have any problems, I will get back to you in 24 hours.

Ron Maglothin

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